

MONTAGUE ISLAND BOOKING TERMS AND CONDITIONS

GENERAL RESERVATIONS

- A visit to Montague Island Nature Reserve is a unique and exclusive offshore adventure. To ensure that participants are fully prepared for the program please read the following terms and conditions carefully, sign and date the form and return this to Conservation Volunteers Australia (CVA) prior to your departure. CVA cannot accept your booking unless it is accompanied by this form which has been signed and dated.
- Montague Island is an offshore Island. It can be cut off from mainland vessel access due to sea and swell conditions thus delaying access to and from the island. In some instances delays may involve several days.
- **CVA and Department of Environment and Conservation (DEC) reserve the right to delay, cancel, change or extend a program itinerary prior to or during the program.**
 1. In the event of a program being extended on Montague Island beyond what participants have booked due to inclement weather/sea conditions or other unforeseen events the tour experience will be extended. As a consequence there will be a nominal additional program **fee charged of \$60 per person per night until such time as participants can safely leave the Island.** The fee is subsidised and helps defray the costs of hosting visitors on the Island. To account for an extended stay on the Island, it is recommended that participants allow some time at the end of the program before scheduling onward travel.
 2. In the event of a program cancellation prior to departure participants will be given a full refund.
 3. Any cancellation by participants will be considered effective from the date the CVA receive formal notification and is subject to a cancellation fee as follows. The minimum for any cancellation is \$200 non-refundable deposit. If cancellation takes place 30 – 15 days before start date, 50% of the cost of the program will be forfeited. If cancellation takes place 14 days or less before the start date 100% of the program costs will be forfeited.
 4. A cancellation fee is payable within 14 days of the cancellation. Your fare is non refundable should you fail to join the tour or leave the program at any time. Program departures are subject to a minimum number of participants. CVA and DEC reserve the right to cancel any program in the event of minimum numbers not being reached, or due to bad weather conditions deeming boat travel to the island unsafe. In these instances your full deposit, or program payment, will be refunded
 5. In the event of a program being shortened by one or more nights a part refund will be made available. This amount is subject to the duration the program has been shorted by and is determined by CVA and DEC.
- CVA and DEC will not be responsible or held liable for any costs resulting from such cancellation or program alteration.
- CVA and DEC cannot guarantee arrival or departure times, and are not liable for passengers failing to connect with other services in the event of late arrival.
- Every reasonable effort has been made to describe the program accurately. CVA and DEC will not be held responsible for any changes that occur after the program material was produced, nor will CVA or DEC accept liability for happenings outside our reasonable control.
- Travel insurance is not included. We strongly recommend that clients take out comprehensive travel insurance against illness, injury, emergency medical evacuation, loss and damage to personal belongings, or not be able to travel on a confirmed date of departure.

- The tour will involve some physical activity and participants will need to inform the CVA of any relevant medical condition or pre existing injury or allergies prior to departure. CVA and DEC reserves the right to decline any person as a member of the program, or to particular activities during the program, should it be in the best interest of the group or the individual participant. Medication and medical insurance is the responsibility of participants. Given the nature of the program participants should have sufficient supplies of medications to cover an extended stay on the Island.
- Consumption of alcoholic beverages is limited to the guest house accommodation. Smoking on the Island is limited to the areas immediately outside the accommodation facilities.
- Animals mentioned in the program itinerary are native and wild. While it is likely wildlife will be seen we cannot guarantee the appearance of wildlife. In the event these native animals are not seen as planned there are no refunds available.
- CVA and DEC reserve the right to take photographs or videos of participants during a program, and to use the resulting images for promotional purposes. By booking a program participants agree to allow the images to be used for such purposes. Any participant not wishing this to happen should identify themselves to the guide at the commencement of the program
- Client should note that travel involves risk. While we make an effort to safe guard clients and their belongings CVA and DEC are not responsible or liable for any damage, loss, or theft to luggage or personal belongings or for personal injury, illness or death, however caused, arising either during or from the program.

DECLARATION BY PARTICIPANT

I declare that I have read and understand the terms and conditions that will apply to my booking particularly the terms for extended and shortened stays and cancellations.

- I acknowledge that I am responsible for providing my own travel to Narooma and medical insurance covering the activities and duration of this program.
- I have declared any pre existing injuries and allergies to CVA prior to the program departure and that I am fit enough to engage in the activity.
- I agree to abide by the requirements of CVA, DEC and the Program Leader. CVA and DEC requires all participants to act responsibly for their own safety and that of others, and to respect the cultural and natural values of Montague Island Nature Reserve.
- I understand that in the event I wish to leave the Island prior to the completion of a program or during an extended stay that I will be responsible for meeting all costs associated with leaving the Island and that the mode of transport will need to be approved by DEC. I acknowledge that the DEC reserves the right unconditionally to either approve or decline any request made.

I agree to comply unconditionally with CVA and DEC terms and conditions.

Signed: _____ **Date:** _____

Name: _____

Please return this to:

CVA – Naturewise Reservations Department

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